



P.O. BOX 514387
LOS ANGELES, CA 90051-4387

REGARDING YOUR LOAN

This letter is a follow-up to your telephone conversation with our Assumption Department.

ACTION REQUIRED

To proceed with your request for an Exempt Transfer of the liability, the assuming party has to either be a parent(s) or child(ren), we require the following documentation:

- If the assuming party is not on the loan, the following documents are required:
 - Driver's License
 - Social Security Card
- Will/Probate document (if applicable)
- Recorded Quitclaim Deed
- Homeowners insurance policy that lists only the assuming party as the insured.

You may forward the requested documentation to PennyMac using the general correspondence mailing address or fax number listed below or through the secure Message Center available to you within your online account on our website at PENNYMAC.COM.

QUESTIONS? CONTACT US

In all of our interactions with you, we are committed to being accountable, reliable, and ethical through actions that reflect our core company values.

If you have additional questions, please call our Assumptions Department at 888.381.2918. Our office hours are 6:00 AM to 6:00 PM PT, Monday through Friday, and 7:00 AM to 11:00 AM PT, Saturday.

Toll-Free: 888.381.2918

M – F 6:00 AM - 6:00 PM PT
SAT 7:00 AM - 11:00 AM PT
Toll-Free Fax: 866.577.7205

Website: PENNYMAC.COM**Secure Messaging Online:**

Create an account and/or log in to PENNYMAC.COM, then look for the Secured Message Center to communicate with us securely.

Payments:**Standard Address:**

P.O. Box 30597
Los Angeles, CA 90030-0597

Overnight Address:

Attn: Lockbox Operations
20500 Belshaw Ave.
Carson, CA 90746

(Please do not send correspondence)

General Correspondence:

Attn: Correspondence Unit
P.O. Box 514387
Los Angeles, CA 90051-4387
(Please do not send payments)

Notice of Error and Information Request Address:

Attn: Correspondence Unit
P.O. Box 5133
Thousand Oaks, CA 91359-5133
(Please do not send payments)