PENNYMAC®

P.O. BOX 514387
LOS ANGELES, CA 90051-4387

REGARDING YOUR LOAN

This letter is a follow-up to your telephone conversation with our Assumptions Department

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ACTION REQUIRED

To proceed with your request for a Qualifying Assumption of the liability, the awarded party will be required to complete a loan application and undergo full credit underwriting, including an analysis of their income, credit, and assets, and provide a final divorce decree or settlement agreement signed by all parties showing who has been awarded the property.

You may forward the requested documentation to Pennymac using the general correspondence mailing address or fax number listed below or through the secure Message Center available to you within your online account on our website at PENNYMAC.COM. It is important to note that the time frame to complete an assumption may be up to 120 days once all required information is obtained.

QUESTIONS? CONTACT US

In all of our interactions with you, we are committed to being accountable, reliable, and ethical through actions that reflect our core company values.

If you have additional questions, please call our Assumptions Department at 888.381.2918. Our office hours are 6:00 AM to 6:00 PM PT, Monday through Friday, and 7:00 AM to 11:00 AM PT, Saturday.

Toll-Free: 888.381.2918

M – F 6:00 AM - 6:00 PM PT
SAT 7:00 AM - 11:00 AM PT
Toll-Free Fax: 866.577.7205

Website: PENNYMAC.COM

Secure Messaging Online:
Create an account and/or log in to PENNYMAC.COM,
then look for the Secured Message Center to communicate with us securely.

Payments:

Standard Address:
P.O. Box 30597
Los Angeles, CA 90030-0597
Overnight Address:
Attn: Lockbox Operations
20500 Belshaw Ave.
Carson, CA 90746
(Please do not send correspondence)

General Correspondence:

Attn: Correspondence Unit
P.O. Box 514387
Los Angeles, CA 90051-4387
(Please do not send payments)

Notice of Error and Information Request Address:
Attn: Correspondence Unit
P.O. Box 5133
Thousand Oaks, CA 91359-5133
(Please do not send payments)